

Health Scrutiny Committee  
20 September 2010

Subject:	HEALTH & SOCIAL CARE UPDATE
A report by:	Chris Bull, Chief Executive

PURPOSE OF THE REPORT:

To update the Health Scrutiny Committee on key strategic and operational issues for health and social in Herefordshire

HEALTH & SOCIAL CARE UPDATE REPORT

KEY ISSUES

**1. NHS White Paper**

The committee previously received a briefing paper and discussed the new NHS White Paper "Equity and Excellence: Liberating the NHS", in August. The government has since published a series of consultation documents in addition to the White Paper. These provide details of operational decisions and policies being considered by the government. The four documents are available on the Department of Health website.

These are:

- *Regulating Healthcare Providers*
- *Local Democratic Legitimacy in Health*
- *Commissioning for Patients*
- *Transparency in Outcomes*

Local stakeholders including Health Overview Scrutiny members are expected at a consultation event on the 9<sup>th</sup> of September to gather views and ensure that our response to the consultation when drafted is inclusive and relevant to Herefordshire. The Overview and Scrutiny Committee will have further opportunities to respond to the draft response when it meets later in September.

**2. World Class Commissioning Panel Assessment**

The outcome of the WCC Assessment Panel is now available on the website and shows improvement from last year's scores. Lessons learnt and good practice emerging from the WCC principles are being embedded into our approach on integrated commissioning in Herefordshire.

**3. Mental Health Procurement Update**

The procurement process is about to move into the commercially sensitive stage of tendering. The

competitive dialogue stage has created a better understanding of what could be achieved with the financial envelope available for mental health services through service redesign. While there has been extensive consultation with service users, staff, and clinicians, work continues to ensure that the views of local stakeholders are taken into account. The current timetable as detailed anticipates that service will come under new management from April 2011.

#### TIMETABLE FOR MENTAL HEALTH PROCUREMENT

July 2009	<ul style="list-style-type: none"> <li>▶ PCT Board approval to move ahead with project.</li> </ul>
August 2009	<ul style="list-style-type: none"> <li>▶ Mental Health Service advertised in the Official Journal of the European Union.</li> </ul>
October 2009	<ul style="list-style-type: none"> <li>▶ Five Expressions of Interest returned.</li> <li>▶ Pre Qualifying Questionnaire reduced the number of interested bidders to four.</li> </ul>
November 2009	<ul style="list-style-type: none"> <li>▶ Board approval sought to continue.</li> <li>▶ Initial engagement of Mental Health Reference Group.</li> </ul>
December 2009	<ul style="list-style-type: none"> <li>▶ Bidder Event held – to provide the bidders with an overview of the Service and set out procurement principles.</li> <li>▶ Meeting with MHRG.</li> </ul>
January 2010	<ul style="list-style-type: none"> <li>▶ Develop Invitation to Submit Outline Proposal (ISOP).</li> <li>▶ Further meetings with Mental Health Reference Group</li> </ul>
February 2010	<ul style="list-style-type: none"> <li>▶ ISOP issued to bidders</li> <li>▶ Initial engagement of Herefordshire LINK</li> </ul>
March 2010	<ul style="list-style-type: none"> <li>▶ ISOP returned.</li> <li>▶ Bidders presented their outline proposal to Herefordshire stakeholders.</li> <li>▶ ISOP assessed by Tender Evaluation Panel and feedback provided to bidders</li> <li>▶ Meeting with Herefordshire LINK</li> </ul>
April 2010	<ul style="list-style-type: none"> <li>▶ Develop and issue Invitation to Submit Detailed Solution (ISDS).</li> <li>▶ Bidders meeting with Commissioning Team</li> <li>▶ Bidders meeting with Mental Health Reference Group</li> </ul>
May 2010	<ul style="list-style-type: none"> <li>▶ ISDS returned</li> <li>▶ Bidders present their detailed solution to the Project Board and the Tender Evaluation Panel.</li> <li>▶ Tender Evaluation Panel met bidders to feedback on their solution</li> </ul>
June 2010	<ul style="list-style-type: none"> <li>▶ 2<sup>nd</sup> Submission of ISDS</li> <li>▶ Assessment by Tender Evaluation Panel</li> <li>▶ Feedback to bidders</li> <li>▶ Undertake further dialogue sessions</li> </ul>
August 2010	<ul style="list-style-type: none"> <li>▶ Close Competitive Dialogue</li> <li>▶ Commence development of Invitation to Tender</li> </ul>
September 2010	<ul style="list-style-type: none"> <li>▶ Board approval to Invitation to Tender</li> <li>▶ Issue Invitation to Tender</li> <li>▶ Invitation to Tender returned</li> </ul>
Late September 2010	<ul style="list-style-type: none"> <li>▶ Formal evaluation of Invitation to Tender by Tender Evaluation Panel</li> </ul>
October 2010	<ul style="list-style-type: none"> <li>▶ Panel recommendations to Board</li> </ul>

Oct 2010– March 2011	► Mobilisation Phase
April 2011	► Commencement

#### 4. Service Provision Update

##### 4.1 MUSCULOSKELETAL CLINIC SERVICE

On the 1<sup>st</sup> April 2010 The Provider Arm of NHS Herefordshire took action that led to the temporary suspension of the clinic. The clinic reopened on the 15<sup>th</sup> April 2010 and full services have now resumed. A clinical review of the services has taken place and has determined that all processes and procedures in the clinic were at the time and still are being undertaken appropriately and comply with risk management and safety requirements. Patients who experienced and delay or cancellation of their appointments have been contacted and new appointments made.

##### 4.2 Mental Health

New Consultant Psychiatrists have now been recruited to the Mental Health Service in order to fill gaps that have been identified as we proceed with the new procurement. It is positive to report that substantive appointments have been made to the North & South community mental health teams in the County, and both post holders commenced in early August.

#### 5. Health & Wellbeing Partnership Update

Subsequent to the publication of the Director of Public Health report, and the annual health and wellbeing conference, an integrated health improvement plan across all partner agencies is now finalised. This document outlines activities and priorities for 2010/11. This plan will be developed further into a 3-year plan endorsed by the Health & Wellbeing Partnership and all partner agencies following the comprehensive spending review later in the year. Consultation and input from all relevant boards including Health Scrutiny Committee commences later this month.

#### 6. Recent Independent Commission Reports & Inspections

##### 6.1 Adult Social Care Inspection

Adult social care services are currently undergoing an inspection of Adult safeguarding and Older People's choice and control of services. Initial feedback for factual accuracy is expected in September 2010, and will influence the ASC rating for 2009/10.

##### 6.2 Children Services Inspection

OFSTED will be undertaking inspection of safeguarding and looked after children between 13 and 24 September 2010.

##### 6.3 CQC Inspection of Community Hospitals

The Care Quality Commission (CQC) made an unannounced visit to Community Hospitals in Herefordshire on the 9<sup>th</sup> June 2010. The inspectors made very positive comments about how helpful staff had been and their good sense of ownership of ward issues by the Modern Matrons. They made a number of recommendations about how we can further enhance the services at Community Hospitals and an action plan was drawn up and implemented immediately after the visit. Some additional

building works are being scheduled in September to remove carpet and replace as appropriate with non slip flooring and there have been some additional work to improve laundry management, and to ensure the removal of plugs from sinks which are used for hand washing.

#### 6.4 CQC Inspection of Community Hospitals

The Mental Health Act Commission team as part of the Care Quality Commission) visited the Stonebow Unit on 22 June 2010, to determine compliance with the Mental Health Act. The visit and subsequent report were a positive assessment of current process, with some recommendations in relation to communication and documentation. All recommendations have been either immediately acted upon and closed, or plans outlined to address them.

### 7. Performance Update

#### 7.1 Finance

NHS Herefordshire is currently forecasting that it will achieve financial targets set by the Strategic Health Authority (breakeven for the financial year 2010/11) and all its statutory targets. However there are a number of significant risks that are emerging. These include £2m over performance on Continuing Healthcare and a £3.6m over performance on the Hereford Hospitals contract at month 4 therefore NHSH is reporting a year to date deficit position of £812k. Achievement of breakeven is subject to the delivery of a challenging financial recovery plan which will include the delivery of demand management initiatives, management cost targets and cost improvement programmes. If this financial recovery plan is not delivered this would translate into a full year forecast outturn of £2.5m - £3.0m deficit. The delivery of cost improvement targets and management cost savings will therefore need to be accelerated. Additionally the commissioning contract portfolio will need to be robustly managed so that contract over performance does not threaten the financial stability of the organisation. NHSH is developing a financial recovery plan to ensure the deficit position is recovered. A detailed recovery plan will be submitted to the NHSH Board in September for approval.

#### 7.2 Performance Data

A report is appended. There are currently no new major areas of risks since the last update.

#### 7.3 Quality & Safety Update

A separate briefing is attached as a main agenda item.

### RECOMMENDATION:

1. **Committee Members are asked to discuss and note the issues highlighted in the briefing.**